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Date: June 17, 2020

RE: Queenstown Office relocating and merging to Chestertown Office effective June 27, 2020

Dear Patient and Family,

I would like to thank you for your time and trust you have given me during our operation in Queenstown. Taking care of your family is an honor for me and my staff. We uphold your continuing wellness and health to the highest priority.

I regret to inform you that we will be forced to close our QUEENSTOWN location due to changes that have occurred during the COVID-19 pandemic, effective June 27, 2020. **However, we will be relocating and merging all our Queenstown patients to our CHESTERTOWN office to provide continuity of care.** Please understand that **we are NOT discharging patients from our practice**, but only closing the Queenstown site. There is no additional documentation required to be submitted from our patients.

Our Chestertown office will remain open. Due to current circumstances, we are undergoing restructuring of our practice. Regardless, **this will not affect your care.** It is important that you continue to receive appropriate medical attention, and we will continue to provide telemedicine as we have since April, 2020, allowing you to have your visit from the comfort of your home for the majority of care.

I look forward to continuing to serve your family. We look ahead to getting back into a regular, full schedule. Should you have any questions, please feel free to contact me or the office at (410) 778-5255. Thank you.

Best Regards,

Dr. Julio Ramirez